Dear valued customer,

For more than 70 years, Grocery Outlet has lived by our customer- and community-first mentality established by our founder, Jim Read. This enduring value is what guides us as we face the uncharted territory of responding to the coronavirus (COVID-19) together.

We are closely monitoring the World Health Organization (WHO), the Centers for Disease Control and Prevention (CDC), and local health agencies for the latest developments related to COVID-19 and following the guidance of government and public health officials. We recognize that the COVID-19 virus has required all of us to be more mindful as we go through our regular activities. Please be assured that our independent operators (IOs) are utilizing these health and safety recommendations across Grocery Outlet’s more than 350 locations around the country.

Specifically, our locations are cleaning and disinfecting areas regularly with special attention to bathrooms, doors, railings, and anywhere hands most frequently touch. Additionally, we have hand sanitizer available at cashier stations as well as sanitizing wipes at the entrance of our store. You should also know that we are working diligently to ensure our shelves are stocked with the essentials our customers and communities have grown to expect from us.

Our commitment to you, our customer, as well as the communities in which we operate, continues to be of the utmost importance. We appreciate having you as a customer and your continued support, as we all look to remain safe in this unprecedented time.

Eric Lindberg
CEO, Grocery Outlet