As the situation surrounding COVID-19 continues to evolve, we want to assure you that we are here to support you.

**Digital Tools**

We want you to know that there are digital tools available to help you manage your account and make payments.

To access your account remotely, virtually anytime and anywhere, use the Citi Mobile App or visit Citi Online:

**For easy account management:**
- Check balances & monitor recent activity
- Access your statements
- Pay your credit card and other bills
- View helpful notices and reminders

**For online and in-store purchases:**
- Use digital wallets to make easier purchases
- Use a digital wallet or tap your contactless card in store to practice social distancing

For more information on these and other digital tools, visit citi.com/digitalservices, which includes quick and easy how-to-videos.

**Assistance**

Remember, if you've been impacted by COVID-19, we have dedicated agents available 24/7—please contact us at the number on the back of your card to find out about account assistance that may be available to you.

**Branch Service**

If you visit our branches, rest assured our staff are available to assist you. If you're at a branch and you're not already enrolled in the Citi Mobile App or Citi Online, someone may be able to assist you with getting set up online.

For the latest information, including the types of assistance we may be able to offer, visit citi.com/covid19.
Citi is at your side when you need us most.

Your Citi Team